

Starfire Titan 1.7

Delivering IT Skills to the Masses

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Starfire: Cross-Platform Expertise

- Systems Integrator; IBM Business Partner
- Headquartered in Lawrence, KS, USA
- An OS/2 Developer since version 1.0
- Core competencies: OS/2 & WSoD; AIX; Rexx; Java; Domino/Notes; Systems Management; Security
- Serving clients throughout North America
- Flagship Product: Starfire Titan



Starfire Titan: An IT Skills Delivery System

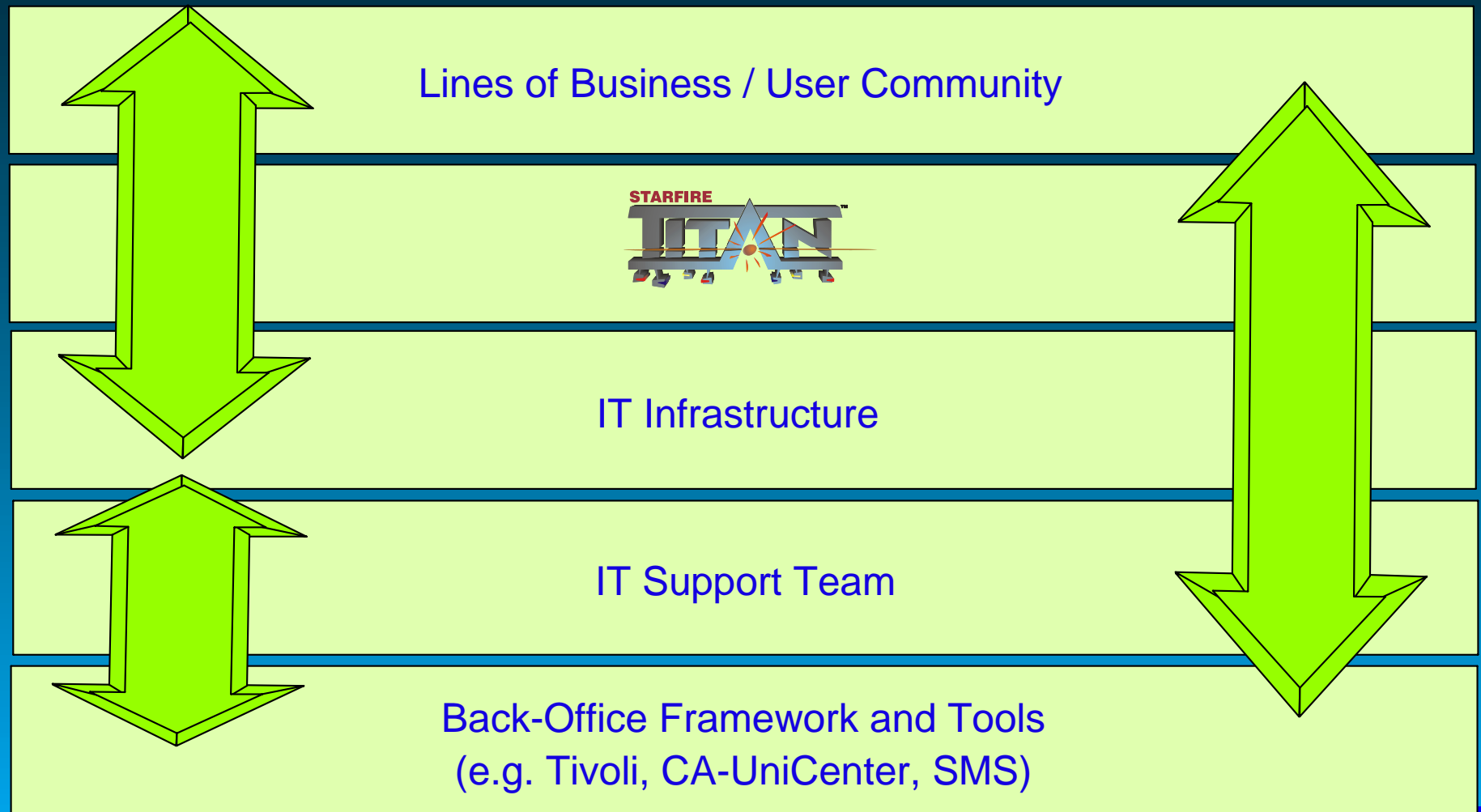
- Control over heterogeneous and disparate systems
- Centralization of Administrative Knowledge
- Encapsulation of IT Skills into portable packages usable by anyone you designate
- Works the way you work...consistently, every time.
- Remotely administer your systems, from anywhere
- Fully customizable and extendible
- IT Skills Documentation, Transfer, and Retention



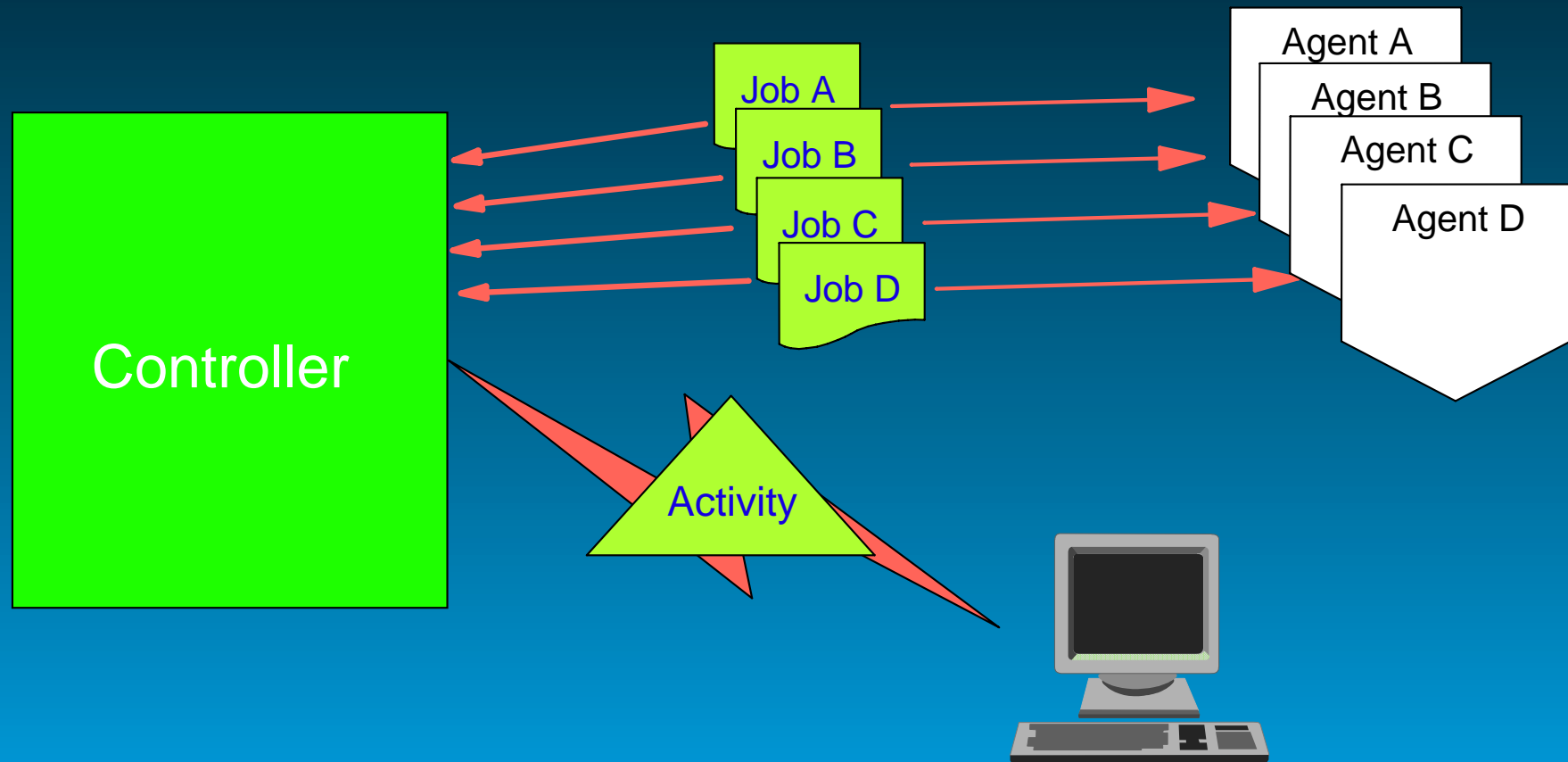
Where Does Titan Fit Into My Organization?



So What Does Titan Do for Me?



Starfire Titan: Architecture



The Titan Controller

- Repository: A relational database containing Enterprise Objects, Tasks, Activities, etc.
- Controller: Manages Jobs and agent communications
- Launch Engine: Invokes the Controller to launch Activities



Titan Activities

- Encapsulated skills as step-by-step instructions required to accomplish any given task
- Written in TitanScript (functional language)
- Result of activity launch: Job Creation
- Jobs contain transactions

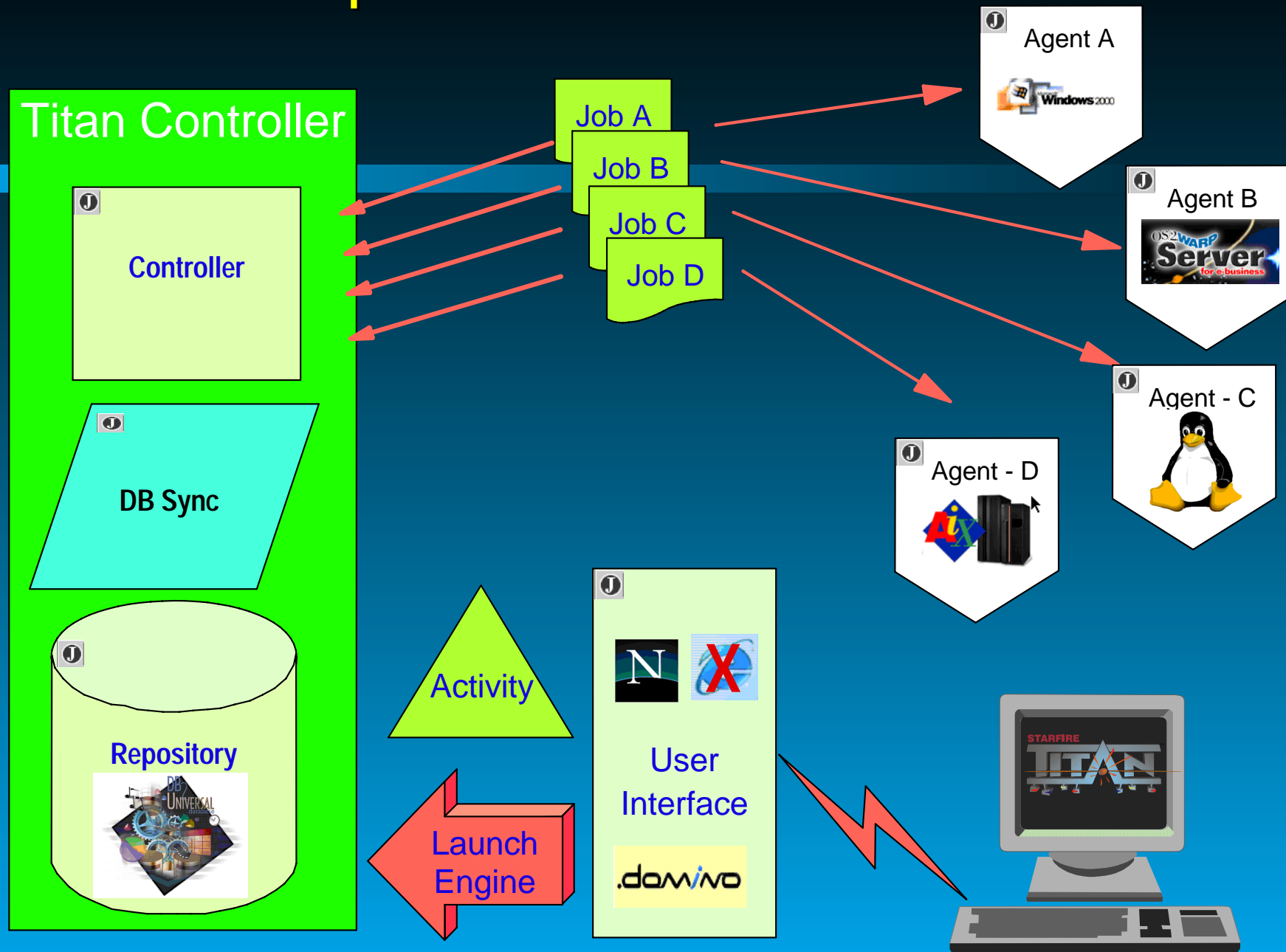


Titan Agents

- The agent is a Java daemon that runs on each Titan-managed system
- Executes Job Transactions as they are dispatched from the Controller
- Transactions are the atomic unit of work carried out on Titan-managed systems
- All executed Transactions are logged and shipped back to the Controller for Repository update



How Titan Components Interact to Deliver IT Skills



A Sampling of Problems and How Titan Solves Them

- Seeing is believing, so here comes the demo!
- Common Network Administration Headaches:
 - ▶ New user provisioning
 - ▶ Access management challenges
 - ▶ Can't be cloned...yet ;-)
 - ▶ Documentation
- Let's see Titan in Action!!



Ex.1. The Employee Provisioning Scenario



Ex.2. The Access Management Scenario



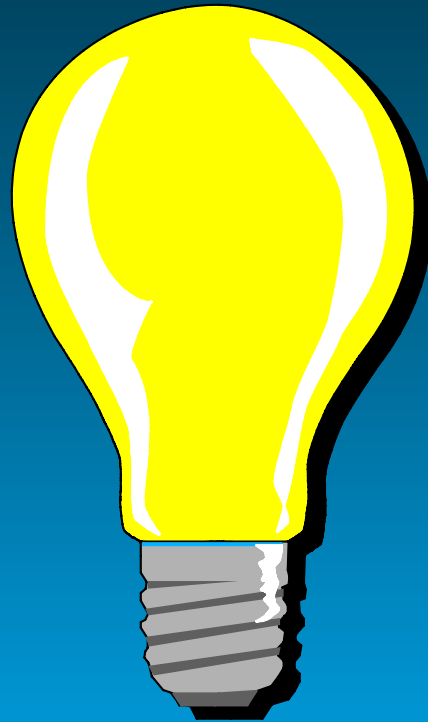
Ex.3. The Absent Guru Scenario



Ex.4. The Documentation Scenario



Ex.5. The Whatever-You-Want-It-To-Do Scenario



Starfire Titan: Summary of Key Features

- Browser-based UI
- Java-based processing
- Cross-platform: W2K/NT, Linux, AIX, OS/2, WSoD
- Single System Image
- TitanScript
- Decoupled Administration
- Secure
- Completely Customizable



Starfire Titan: Summary of Key Benefits

■ Simplicity

- ▶ Complex, multi-step tasks accomplished by simply answering a few questions
- ▶ Reduces administrative training requirements

■ Consistent and Reproducible

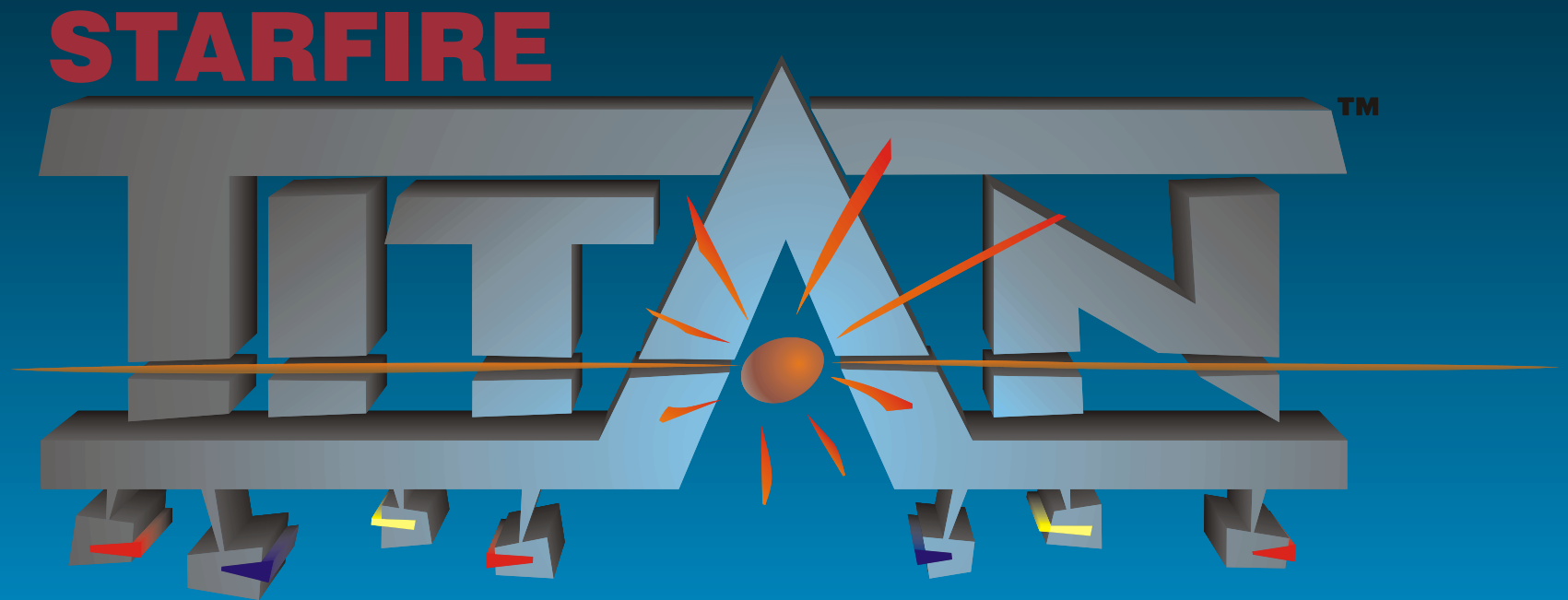
- ▶ Tasks are consistently executed enterprise-wide
- ▶ Eliminates incomplete administrative coverage
- ▶ Intellectual property for a task is fully encapsulated

■ Refocuses Training Investment

- ▶ Reduces impact of team changes
- ▶ Provides skills to anyone



www.titan-central.com



Please stop by our booth to see more and to learn how Titan can help you with your specific needs and challenges!

